

National Supplier Clearinghouse Advisory Committee (NSCAC)

Improving communication between the National Supplier Clearinghouse (NSC) and the supplier community

NSCAC MEETING MINUTES WITH THE NSC

Date: Wednesday, January 18, 2012

Time: 2:00 pm eastern time (1:00pm central, 12:00pm mountain, 11:00am pacific)

Via Teleconference

Present: Joan Cross, Miriam Lieber, Herb Langsam, Tom Hood, Tom Heinrich, Gwen Turner, Peggy Walker, Deanne Birch, Sheila Roberson, Warren Freeman, Paula Koenig, Laraine Forry, Kimberlie Rogers-Bowers, and Rose Schafhauser. NSC: Erika Williams, Nancy Parker, and Kim Drake.

Absent: Jolene Ward-emailed.

Meeting opened at 2:01pm eastern time.

1. Reminder of teleconference etiquette: placing on hold and placing phones on mute when not talking. Maybe asked to leave if you are on a cell phone if causing problems: Joan Cross
2. Roll Call: NSC staff, CBIC, CMS, NSCAC Members roll call: Joan Cross conducted roll call.
3. Statement of protocol for meeting: Joan Cross reminded everyone only NSCAC Members are able to vote on NSCAC business; do not discuss individual company issues before or after the NSCAC/NSC meeting.
4. Approval of the meeting minutes from October 26, 2011 (enclosed): Miriam Lieber second Tom Hodd. Motion carried.
5. CMS/NSC/CBIC updates: Zabeen Chong, Barry Bromberg, Mark Majestic, Nancy Parker, Erika Williams, and Elaine Hensley
 - a. PECOS update for DME Suppliers: Nancy reported:
 - i. Global updates – owner updates will be at the end of the month – if 1 owner PECOS will update all locations.
 - ii. Address reuse functionality – same address has to be retyped each time – wont' have to – can select again.
 - iii. Fast track use – enrollment record approved and go to look into – will not have to go through section by section – summary of contents will be in one place.
 - iv. Electronic signature should also be available.
 1. Updates maybe around January 30, 2012.
6. Old Business:
 - a. NSC Customer Service Issues: no issues reported.
7. New Business:
 - a. Inspection sheet – about a site visit:
 - i. Branch manager – why surveyor for the name instead of just the owners. Response: It is part of the application.
 - ii. Liability insurance – blanket policies are ok. Inspectors in CA are saying it is a requirement for each branch – and they should not be stating the supplier is not compliant. The blanket policies do need to list the locations. If it came back that they were not compliant, final decision comes from the NSC, not the site inspector.

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- iii. Do need to disclose all locations at a branch.
 - iv. Disclose patients it serves: why? Understand the breadth of the customers at that company.
 - v. If checked on the 855 oxygen with respiratory therapist and the state allows RN or LPN can do RT. Response: would check oxygen supplier. Check Medical Supply Company only.
 - 1. Looking for the license for that state allows so if the state allows and RN or LPN.
 - 2. The NSCAC indicated providers would love to have a fill in box for this area.
 - 3. Verify what happens later when the NSC comes looking for a license that the supplier is covered.
 - a. Each state has its own rules on respiratory therapists based on the scope of practice for that state.
 - b. Need to send this question in on writing and they will get back to us in writing.
 - c. Kimberlie will put in writing to Rose; Rose to send it out to the committee to review and then send to the NSC to respond in writing.
 - vi. Updating licenses: some letters vague of when the updates are done. Response: The NSC is in the process of making these letters more specific.
 - vii. Electronic verification of licenses going to be in PECOS? Response: It has been requested but not scheduled yet in any of the upcoming updates.
 - b. Review of Q & A: The questions were reviewed and changes made.
 - i. Additional discussion regarding the roll of the NSC when it comes to PECOS: The NSC cannot change anything in PECOS. When underlying problems/issues (system problems, not record problems) occur the NSC brings back to CMS and their subcontractors where fixes will be prioritized. The NSC can only identify and report issues. They cannot see what suppliers are looking at. The NSC receives a listing of information that suppliers keyed in. They can verify and develop. Once verified, then they reconcile to the PECOS database. When you enter into PECOS the NSC has to verify. Need to forward examples of problems/issues with the PECOS system.
 - c. Other new business/questions: no other new business.
8. Future NSCAC/NSC Meetings:
- i. Medtrade Spring April 10-12, 2012 Sands Convention Center, Las Vegas: Erika does not have her speaking time, she will let Rose know so we can get a room.
 - ii. Teleconference July 18th, 2012 at 11:00am eastern time for NSCAC Only and 2:00pm
 - iii. Medtrade Fall October 15 – 18, 2012 Atlanta
9. Adjourned at 2:35pm eastern time.

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